



## COMPANY PROFILE



800 626826 (MANVAN)  
manandvan.ae

# WHO WE ARE?

Our Chairman takes his inspiration from none other than His Highness Sheikh Mohammad bin Rashid Al Maktoum, UAE Vice President and Prime Minister and Ruler of Dubai. He believes in bringing a big change in the maintenance sector by providing world-class quality services to cater to the growing demand for home and office maintenance services. At the dawn of Expo 2020, he had a dream to constantly provide an uncompromised quality maintenance service at an affordable rate. This dream came true when he teamed up with professionals who had the same vision and experience in Facility Management and thus Man and Van Brand was evolved.

Man and Van is a young dynamic company with a fresh mindset, promoting agility, convenience, friendliness, and quality home maintenance and lifestyle services. We have developed a cost-effective solution and methodology that brings the best value for money to tenants and property owners. At Man and Van, we believe in zero tolerance for low quality and nonethical standards.

We understand that every situation is unique which is why we work closely with our clients to make sure the job is completed to their specification and always to a high quality. Our uniformed, professional, and friendly staff are all trade qualified and go to great lengths to deliver a reliable, courteous, and competent service to our clients.

“TAKING CARE OF ALL YOUR  
HOME MAINTENANCE NEEDS”



# OUR VALUES

Our key values are Honesty, Integrity, Caring, Empowering, Team work, Excellence, Unity.

# OUR VISION

Our Vision is to become the finest service provider of choice in UAE. A Sustainable, innovative and environment friendly successful organization of highest quality of service, respected by our customers, employees, competitors and by the entire nation.

# OUR MISSION

To provide highest quality service to one home ,one organization, one employee at a time with professionalism and care.



# FLEXIBLE SOLUTIONS FOR YOUR BUSINESS NEEDS

Our years of experience in the maintenance Industry have enabled us to provide high quality, cost effective and sustainable solutions to our clients.

We tailor these solutions to meet the specific needs of our customers, while understanding the operational demands they face. We work in partnership with our clients to improve the operating performance of our services, delivering value while continuing to provide excellent service.

## OUR SERVICES



**Cleaning/  
Disinfection**



**Air  
Conditioning**



**Electrical**



**Plumbing**



**Annual  
Maintenance  
Packages**



**Pest Control  
(Internal&external)**



**Water Tank  
Cleaning**



**Handyman**



**Painting**



**Swimming Pool  
Maintenance**



**Landscaping**



**Move In/Move Out**





## WHY US

Man and Van services provides wide range of unique services delivered through our well trained, experienced, motivated and enthusiastic workforce.

We ensure to have accurate understanding of the issues which improves service delivery, reduces downtime and saves costs for the benefit of the client.

We believe in delivering high standards of customer service and quality workmanship to provide convenience for our clients across all sectors including residential, commercial and retail.

Man and Van services offers easy online payments, 24/7 dedicated helpdesk, emergency support and workmanship. Every client is allocated one dedicated property and home maintenance personnel working around the clock to ensure that all requests are attended to on time. We at Man and van services take all the stress out from your life to keep your MEP assets safe & functional so that you can focus on your core business.

# PLANNED, REACTIVE & EMERGENCY MAINTENANCE

Man and Van services delivers full range of Annual maintenance contracts that includes all aspects of maintenance related to Residential, Retail and commercial units. Our skilled and professional team maintains high standards of workmanship and safety in all types of repairs to support and meet the maintenance needs of our clients.

We are always committed to provide quality service and we believe in establishing long-term relationships with our clients by delivering service excellence in a cost-efficient manner. Our actions are guided by three key principles: outstanding customer service, consistency and Quality. We pride ourselves on our ability to understand our clients concerns, their requirements and deliver a truly professional service to meet or exceed customer expectations.

*We work on domestic and commercial projects to provide a comprehensive maintenance and repair service*







# **HOME MAINTENANCE & CLEANING SERVICES**



Cleaning chores might be quite exhaustive and tough! We are fully aware of that, so we have customized the residential and commercial cleaning services to meet your needs and to free your leisure time from annoying scrubbing, stain removal, harsh washing procedures. Man&Van's Cleaning is the most reliable choice you can make, when it comes to decent, regular, deep and competitive sanitizing of both: commercial and living spaces. Entrust us your mission to live and work in a healthy and neat area, we will complete it.

## OUR SERVICES

- Property Disinfection Service
- Cleaning Service
- Air conditioning
- Electrical Service
- Plumbing Service
- Handyman
- Pest Control (Internal&External)
- Water Tank cleaning & Disinfection
- Special Cleaning
- Swimming Pool Service
- Landscaping
- Home Improvement
- Annual Maintenance Packages





## TRAINING & RESOURCES

We believe in helping our people reach their full potential. That's why ongoing learning and teaching are integral to the Man&Van Development Culture.

All of our operatives are a skilled team of Project Managers, Surveyors and Engineers accredited to ensure consistent and safe delivery across the board. Health & Safety is our number one priority.



# OUR ANNUAL MAINTENANCE PACKAGES

Essential	Executive	Elite
Annual Services Program	Annual Services Program	Annual Services Program
<b>1 per Year</b> AC Service and Maintenance	<b>2 per Year</b> AC Service and Maintenance	<b>3 per Year</b> AC Service and Maintenance
<b>1 per Year</b> Electrical Service and Maintenance	<b>1 per Year</b> Electrical Service and Maintenance	<b>2 per Year</b> Electrical Service and Maintenance
<b>1 per Year</b> Plumbing Service and Maintenance	<b>1 per Year</b> Plumbing Service and Maintenance	<b>2 per Year</b> Plumbing Service and Maintenance
<b>24/7/365</b> Helpline	<b>24/7/365</b> Helpline	<b>24/7/365</b> Helpline
<b>Up to 10 callouts</b> Routine Callouts for AC, electrical, and plumbing issues*	<b>Unlimited</b> Routine Callouts for AC, electrical, and plumbing issues*	<b>Unlimited</b> Routine Callouts for AC, electrical, and plumbing issues*
<b>Available on request</b> Routine Callouts for Small Carpentry, Masonry, and Painting Touch-Up Callout Works*	<b>Available on request</b> Routine Callouts for Small Carpentry, Masonry and Painting Touch-Up Callout Works	<b>Unlimited</b> Routine Callouts for Small Carpentry, Masonry, and Painting Touch-Up Callout Works*
<b>60 Minutes</b> Emergency Response Time	<b>60 Minutes</b> Emergency Response Time	<b>30 Minutes</b> Emergency Response Time
<b>6 Hours</b> Non-Emergency Response Time	<b>4 Hours</b> Non-Emergency Response Time	<b>2 Hours</b> Non-Emergency Response Time
Pest Control Services	Pest Control Services	Pest Control Services
Available on request	Available on request	2 per year
Water Tank Cleaning	Water Tank Cleaning	Water Tank Cleaning
Available on request	Available on request	1 per year
Additional Services/Benefits	Additional Services/Benefits	Additional Services/Benefits
<b>Available on request</b> Spares Parts and Consumables <b>Special 10% Discount</b> on all Works Not Covered in the Contract Scope of Works	<b>Available on request</b> Spares Parts and Consumables <b>Special 10% Discount</b> on all Works Not Covered in the Contract Scope of Works	<b>Free</b> Spares Parts and Consumables <b>Special 10% Discount</b> on all Works Not Covered in the Contract Scope of Works

(Terms & Condition Apply \*, \*\*)



## MAN AND VAN SERVICES LLC

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